



Rebuilding Together Charleston
PO Box 2691
Charleston, WV 25330

www.rtwv.org

ANNUAL REPORT

2023



**Rebuilding
Together.**

Charleston



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DEAR [RE]BUILDER,

We extend our heartfelt gratitude for your steadfast commitment to Rebuilding Together Charleston. Your unwavering generosity over the past year has significantly impacted the lives of our neighbors facing financial constraints.

The role of housing in maintaining the health and sustainability of our region's households and communities cannot be overstated. Your support has facilitated access to safe, affordable housing within healthy environments, allowing individuals and families to keep their roots. This, in turn, has bolstered community stability and fostered greater social, cultural, and economic diversity in communities across Kanawha and Putnam Counties.

Together, we have undertaken vital home repairs that have proven instrumental in ensuring the safety and well-being of our neighbors. These repairs encompassed a range of tasks, including the replacement of leaky roofs, repair of broken windows, installation of ramps for wheelchair accessibility, and numerous other essential projects. By enhancing the safety and livability of people's homes, we collectively contribute to the creation of healthier and more vibrant neighborhoods.

Your continued support is not just a contribution; it is a catalyst for positive change. We deeply appreciate your commitment to the betterment of our community, and we look forward to continuing this impactful journey together. We invite you to learn even more about our work and continue to join us in creating safe homes and communities for all. Become a [Re]Builder today!



Allison Brill

Allison Brill
Executive Director



Our Volunteers

Volunteers give their time and energy to ensure our neighbors can live in safe and healthy homes.



222

Unique Volunteers



7,547

Total Volunteer Hours



\$201,278.49

Value Toward
Client Services



Overview 2023

31 HOMES COMPLETED; SEVEN STILL IN PROGRESS

AVERAGE ANNUAL HOUSEHOLD INCOME \$17,864.34

CONTRACTOR AND MATERIAL COSTS PER HOUSEHOLD: \$5,018.99

52% OF HOUSES SERVED WERE FEMALE-LED

AN AVERAGE OF OVER 14 REPAIRS MADE PER HOME

87% OF HOMEOWNERS WERE ABOVE THE AGE OF 55

Social Return on Investment

\$1 → \$3

For every \$1 invested by Rebuilding Together Charleston in each home, there is a projected \$3 in social value generated through improved health, safety, independence and cost savings.

Median cost per home served

\$5,018.99

Estimated return on investment per home served

\$15,056.97

Total SROI

\$353,918.58



FY 2023 FINANCES

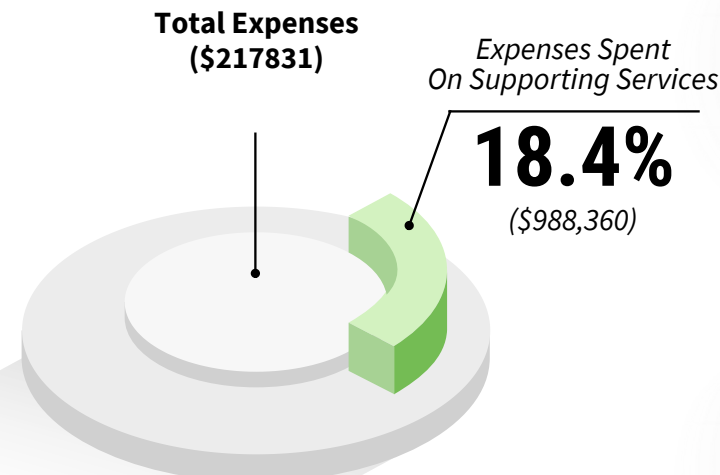
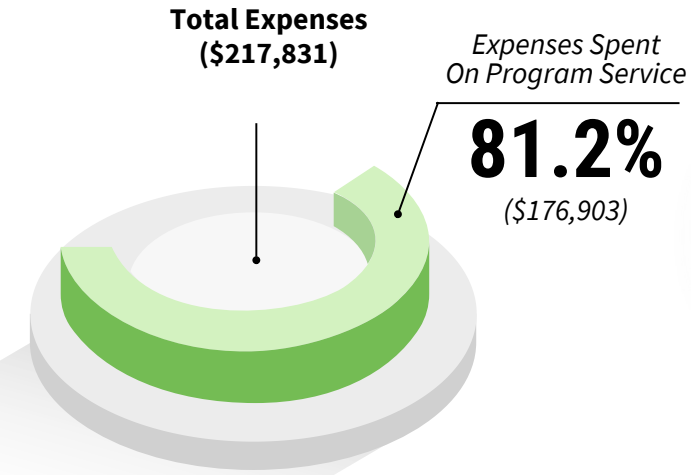
(AS OF DECEMBER 31, 2023)

Support and Revenue

Grants	22,000
Income - Unrestricted	106,915
Interest Income	35.92
TOTAL INCOME	128,951

Expenses

Program Services	
Safe at Home	176,903
Supporting Services	
General and Administrative	39,979
Fundraising	949
TOTAL EXPENSES	217,831



COMPONENTS OF A VIBRANT COMMUNITY



EQUITY OF OPPORTUNITY

Communities ensure that a person race, gender or orientation does not determine their opportunities or outcomes for success



ECONOMIC SUSTAINABILITY

Communities provide educational opportunity, access to jobs, support, community-owned businesses, and protect generational assets.



SAFE AND HEALTHY HOUSING

Community members have access to affordable housing that is dry, clean, pest-free, safe, contaminant-free, well-ventilated, maintained and thermally controlled.



COMMUNITY CONNECTIONS AND RESILIENCY

Communities create a sense of belonging, cultivate relationships, and are able to respond to, withstand, and recover from adverse situations.



NEIGHBORHOOD, HEALTH, SAFETY, AND ACCESSIBILITY

Community members have to access to affordable food, health care, green spaces, public transportation, civic participation, and technology.

The work of Rebuilding Together makes homes safer and improves the health of our neighbors

WHAT WE DO?

OUR WORK INCREASES SAFETY



Seven in ten neighbors who received repairs report **low or no chance of falling** on the rebuilding progress.



The vast majority of neighbors who had trouble getting in and out of their homes prior to repairs reported **easier ingress and egress afterwards**.



Neighbors who received repairs experience improved **home security and fire and structural safety**.

OUR WORK IMPROVES PHYSICAL HEALTH



Nearly two thirds of neighbors who reported their health was less than good prior to repair said **their health improved after receiving repairs**.



Three in five neighbors who received repairs found **bathing easier than before**, which increased the potential for improved hygiene.



For our neighbors who received the repair or replacement of kitchen appliances, it contributed to **improved nutrition**.

OUR WORK IMPROVES MENTAL HEALTH



Three in five neighbors who received repairs report **feeling happier** after receiving repairs.



The vast majority of neighbors who had trouble getting in and out of their homes prior to repairs reported **easier ingress and egress afterwards**.



Neighbors who received repairs experience improved **home security and fire and structural safety**.

OUR WORK FOSTERS INDEPENDENCE



Nine in ten neighbors who received repairs **plan to age in place**.



Half of neighbors who had experienced a fall in the six month before repairs rated their **low or no chance of falling** after received repairs.



Nearly a third of neighbors who received repairs said they found **cooking and preparing meal easier** after the repairs were complete.

OUR WORK INCREASES UPWARD MOBILITY



Neighbors who received repairs reported **increased ability to pay for daily necessities**.



More than 3 quarters of neighbors who received repairs **plan to pass their properties to family or friends**.



Three in five neighbors who received repairs say **their home are now more valuable as an asset**.

OUR WORK INCREASES COMMUNITY CONNECTION



More than one quarter of our neighbors who received repairs felt an **increased connection with their community**.



Neighbors who received repairs felt **our work made a difference in their neighborhood or community**.



The majority of neighbors who received repairs expressed **feeling greater pride in their home**.





Our Impact

Safe At Home

By 2035, around one in three American households will be headed by someone age 65 or older, and the number of older adults that earn less than 80% of the area median income will reach 27 million. According to the AARP, nearly 80% of older adults would prefer to stay in their current homes as long as possible.

The Safe at Home program provides no-cost preventive home modifications to people with mobility issues and other disabilities to improve accessibility, reduce falls, increase independence, and facilitate aging in place. Safe at Home is designed to improve aging-in-place outcomes for low-income older adults through the modification of their home environment to meet their specific needs.

In 2023, Safe at Home worked with 17 different homeowners to increase accessibility in their homes. With an average age of 71 and an average annual income of \$16,934, obtaining these repairs can be out of reach for many of these homeowners.

This program led us to meeting Kimberly, who has lived in Charleston for 43 years and has been a resident of Kanawha County for almost her entire life. All of Kimberly's family lives out of state, and she uses a walker to get around.

After going through the intake process, several volunteers were able to assist in making her home much more accessible. Modifications included placing additional grab bars in the bathroom, removing the tub for easier access, and building a ramp into the home.

"I feel so much better since I don't have to worry about falling," Minor said. "They did great work in no time."

As we began the process of making repairs to the home, Kimberly informed us that she didn't trust people easily. However, as our team and volunteers continued to work with her, she grew fond of the organization and the volunteers who were helping.

"You all put a big, warm, caring smile in my heart," she said. "I am so grateful for all of my blessings and I am so happy for all of the work, peace, and kind understanding."

As many of the elders who helped to build our communities continue to age in their homes, Rebuilding Together Charleston is committed to helping them remain safe in their homes and age in place with dignity as they desire.





DENNY'S STORY

Homeowner Testimonial

In the heart of East Bank resides Denny, a veteran and former entrepreneur, whose life took an unexpected turn due to health challenges. Two strokes left him wheelchair-bound, facing daily struggles in his once-vibrant home. Denny was able to get in contact with Rebuilding Together Charleston by a reference from a home health caregiver. Armed with a grant from Lowe's and a dedicated team of volunteers and contractors, we were ready to make a profound impact on Denny's life.

Denny's story begins with a lifetime of service, both in the military and as an entrepreneur in the transportation industry. Despite the setbacks he faced with his health, Denny's spirit remained unbroken.

As the repairs started, the transformation of Denny's home mirrored the transformation within him. The roof, once weathered and having a hole, was replaced with care and precision. Volunteers worked tirelessly to move the laundry facilities upstairs, recognizing the importance of independence for a man who had given so much to others.

Each day the sounds of progress could be heard as contractors and volunteers replaced gutters, fitted a room for his laundry, and cleared the clutter from the basement. The minor electrical issues were resolved, creating a safer living environment for Denny. The wheelchair ramp, initially built by our volunteers a year prior, was stained and maintained to uphold its importance in Denny's daily life.

Denny, despite his stoicism, expressed gratitude for the changes happening around him. "I never thought I'd see my home so full of life again. It's not just repairs; it's like I was a prisoner in my own home and you came to set me free," he shared.

Our volunteers became more than workers; they became companions on this journey. One volunteer, reflecting on the experience, remarked, "It's not just about fixing a roof or painting walls. It's about giving him the ability to live in his home comfortably - something everyone should have."



"It's not just repairs; it's like I was a prisoner in my own home and you came to set me free." - Denny, Homeowner



Through collaboration with local contractors, and over thirty volunteers, Rebuilding Together Charleston ensured that the project was holistic, addressing not only physical needs but emotional ones too. Denny found himself surrounded by new friends, forming connections that extended beyond the duration of the project.

As the paint dried and the last of the brush was cleared from around the home, the impact of this endeavor became clear. Denny's home was no longer just a house that felt like a prison cell; it was a sanctuary that offered him comfort, freedom, and a renewed sense of pride.

In the words of Denny himself, "This project went beyond repairs. It gave me back a piece of my life I thought I had lost. I'm not just grateful for the changes in my home; I'm grateful for the changes in me."

This project captures not just the physical transformation of Denny's home but the profound impact Rebuilding Together Charleston had on the life of a veteran, reminding us all that every repair, every stroke of paint, every act of kindness has the power to rewrite a person's story.

"IT'S NOT JUST ABOUT FIXING A ROOF OR PAINTING WALLS. IT'S ABOUT GIVING HIM THE ABILITY TO LIVE IN HIS HOME COMFORTABLY - SOMETHING EVERYONE SHOULD HAVE." - VOLUNTEER TESTIMONIAL



REBUILDING TOGETHER 2030 Strategic Goals

We will make more than **one million repairs** for homes and families in need.



Goal 1: One Million Home Repairs

We will continue to emphasize and prioritize anti-racist, **people-first** community-oriented services.



Goal 2: People-First

We will provide **life-changing services** in the top 50 strategic areas of need.



Goal 3: Life-Changing Services

PARTNER WITH US

Become a partner and join us in our vision to create a safe and healthy home for every person

CONSUMER OUT REACH

Increase your social impact and fulfill your corporate social responsibility. When working with Rebuilding Together, you can improve the lives of our neighbors in need by increasing the safety and health of their homes, building economic development opportunities and revitalizing our communities.

EMPLOYEE ENGAGEMENT

From hands-on rebuilding projects, to employee-driven fundraising campaigns, partnering with Rebuilding Together offers dynamic ways to engage your employees while assisting our neighbors in need and revitalizing our communities.

COMMUNITY IMPACT

Work with Rebuilding Together to build collaborative partnerships that will help improve the lives of the 2.6 million homeowners across the country who live in deteriorating, physically inadequate homes that threaten their health and safety.

THE NEED

More than 2.6 million homeowners live in deteriorating, physically inadequate that threaten their health and safety. An aging population, veterans with disabilities returning home and a lack of equity in underserved communities are creating a housing atmosphere where our services are greatly needed. Our work preserves critical affordable housing opportunities, and stabilizes and revitalizes neighborhoods. By collaborating with other mission-driven nonprofits, local and federal government agencies, skilled trades associations and community advocacy groups, we can become a stronger community revitalization partner and

increase the impact of our work in Kanawha and Putnam Counties. By working with volunteers and by investing in communities, we improve the lives of our neighbors in need by increasing the safety and health of their homes, building economic development opportunities and revitalizing our communities. Rebuilding Together relies upon the generosity of donors to carry out our work, and we can't do it without you. By joining our work, you can become an investment partner in your community.





**Repairing Homes,
Revitalizing Communities,
Rebuilding Lives.**

**From the beginning
Rebuilding Together has been
about hardworking people
willing to help their
neighbors.**

Volunteers are the backbone of our everyday work. The investment of your time and resources will make a difference! We want to empower you. We want to provide you with opportunities to have a long-lasting impact on the lives of your neighbors by repairing their homes and revitalizing your community.

Rebuilding Together Charleston also utilizes skilled-trade, professional volunteers to serve as leaders in our rebuilding efforts, providing materials and technical know-how with everything from roofing and plumbing, to assessment and planning.

Please contact us at
info@rtwv.org
if you have questions about major gifts, planned giving and other giving options such as the Combined Federal Campaign, matching gifts and gifts of stock.

As we rebuild homes, community spaces and nonprofit facilities, our lasting impact helps to stabilize and revitalize neighborhoods across the country. **There are many ways that you can help!**



DONATE ONLINE

Make a donation through our secure donation page on our website.



MAKE A STOCK GIFT

Reduce your taxes and do a good deed at the same time.



EMPLOYER-MATCH DONATIONS

By asking your employer to match your donation to Rebuilding Together Charleston, you can double the value of your gift.



VOLUNTEER

Sign up to help out at one of our projects!