



Charleston

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Thank you for your interest in Rebuilding Together Charleston (RTC). Our mission is to improve the health and safety of homes for low-income homeowners and revitalize their communities through essential repairs and modifications. Our dedicated construction team, skilled professionals, and volunteers provide a wide range of home repairs, including carpentry, minor plumbing, minor electrical, flooring, and safety modifications such as grab bars, handrails, and ramps.

We are excited to help you begin the process of making your home safer and healthier. However, **please note that this process can take time**. Because we rely on funding and the availability of volunteers, the timeline for reviewing and completing your application varies significantly. Some projects may take several months or even over a year to complete, depending on the scope of work and resources available.

Important Points About the Process:

1. **Patience is Necessary:** RTC is **not** an emergency service organization. Applications are reviewed on a **first-come, first-served basis** as funding and volunteer availability allow.
2. **Thorough Applications Are Key:** To help us assess your needs effectively, it is important that you **complete the entire application** and submit all required documentation. Each question we ask is essential to ensure we understand your situation and prioritize your needs appropriately.
3. **Eligibility Requirements:** Before applying, please ensure that you meet **all** the following criteria:
 - ✓ Your home must be owner-occupied for the past three years.
 - ✓ Your home must be in Kanawha or Putnam counties.
 - ✓ Your total household income must fall at or below 50% of the HUD income limits.
**All residents in the home must disclose income.*
 - ✓ You must own your home.

After submitting your completed application with the required documents, you will receive written confirmation that it has been received. Next, an RTC representative will contact you to schedule a visit to assess your home's condition to determine the scope of work needed. **Please understand that submitting an application does not guarantee services**. All projects must undergo board approval, and the timeline depends on several factors including funding and volunteer capacity.

If you have any questions or concerns while completing your application, don't hesitate to reach out. We are here to assist you.

If you have any questions, please contact the office at (304) 343 – 4663 or email us at info@rtwv.org.

Mail Application to:

Rebuilding Together Charleston
PO Box 2691
Charleston, WV 25330

Frequently Asked Questions

Frequently Asked Questions								
Questions	Answers							
What is your application process like?	<p>Our process follows these steps:</p> <ol style="list-style-type: none"> 1. Fill out the application and submit all required documents, *an application is not a guarantee of service. 2. If you meet our eligibility requirements, and your needs are within our capacity, your home will be reviewed by an RTC representative to assess the work needed. 3. RTC determines if we have volunteers and resources to do the work needed on your home. 4. You will be notified if we can provide home repair services for you. 5. If we can provide services for you, we find the funding and match volunteers so we can discuss project planning and completion with you. 							
I meet 3 of the 4 eligibility criteria, am I eligible for services?	To qualify for service, you must meet ALL our criteria.							
What do I have to send in with my application?	<ol style="list-style-type: none"> 1. To verify home and land ownership please include a copy of one of the following: <ol style="list-style-type: none"> a. Deed to the home, homeowner insurance policy, property tax bill, property tax waiver. 2. To verify total household income please include a copy of one of the following: <ol style="list-style-type: none"> a. Tax returns, pay check stub, letter from Social Security or a copy of SSI check, or unemployment documentation. 							
How long does it take from submitting my application till the work is completed on my home?	The timeline for work to be completed on a home varies for each home. This is because each home is unique in its scope of work and the cost of the project. We also take the time to match volunteers to the project that best fits their skills and abilities.							
What work do you do?	Past repairs have included repairing or installing doors, locks, ramps, porches, grab bars, handrails, patching, painting, caulking, minor carpentry, electrical, plumbing, and more.							
What is the HUD income limits for 50% annual income? (You must be at or below these guidelines)	Persons in Family	1	2	3	4	5	6	7
	Annual Income Kanawha County	26,900	30,750	34,600	38,400	41,500	44,550	47,650
	Annual Income Putnam County	35,550	40,600	45,700	50,750	54,850	58,900	62,950

Date of Application ____ / ____ / ____

SECTION 1 – HOMEOWNER INFORMATION

First Name: _____ Last Name: _____ Birthdate: _____
Address: _____ City: _____ Zip Code: _____
Home Phone: _____ Mobile Phone: _____ Email: _____
Employer: _____

EMERGENCY CONTACT INFORMATION

First Name: _____ Last Name: _____
Relationship: _____ Phone: _____

We ask the following questions to better understand your unique situation and how we can help improve your home and quality of life. Please provide brief but clear answers to each question.

Tell us about yourself:

How would repairs make a difference?

How is your home impacting your health?

I learned about Rebuilding Together from:

- City Agency Employer Friend Internet Mail
- Newspaper Neighbor Previous Recipient Radio

SECTION 2: HOME INFORMATION

If your mailing address is different from your home address, please provide your mailing address here:

Type of House

Single Family Mobile Home Manufactured Housing

Year Built: _____ Year Moved In: _____

Mortgage Current? Yes No

Property Taxes Current? Yes No

Home Insured? Yes No

Monthly Mortgage Payment: \$ _____ Monthly Utility Bills: \$ _____

Total Other Monthly Expenses: \$ _____

SECTION 3: HOUSEHOLD INFORMATION

Please list all individuals residing in the home, including the homeowner.

We collect demographic information to comply with funding requirements and ensure our programs serve those in need. This information is not used to discriminate or deny services. While providing demographic details (such as age, ethnicity, race, and gender) is optional, we encourage you to share it to help us meet reporting requirements and secure ongoing support for the program.

Name	Relationship	Age	Gender	Race	Disability (Y/N)

Is anyone in the home US Veteran/Active Duty? Yes No Widow/Widower

Have you ever applied to or received services from Rebuilding Together? Yes No When? _____

SECTION 4: INCOME VERIFICATION

Please provide the requested information below and attach documentation to verify the income of *all* household members. Rebuilding Together does not require or collect social security numbers, and we recommend removing or redacting them from your documents before submission.

All household members must provide proof of income, such as the most recent income tax return or other official documentation of gross annual income. This information is required to determine eligibility and meet funding requirements.

Failure to submit income documentation for *all* household members will delay processing, and we cannot complete your application until all required documents are received.

Name	Wages & Salary	Social Security Income	Pension/Retirement	Other	TOTAL INCOME

Please list the name of any household members who are unemployed. (Do not include individuals in grades K-12, retired individuals, or those receiving Social Security.) If anyone living in the home has no income, please contact our office, as they will be required to complete a Zero Income Affidavit to verify their status.

Name(s): _____

INCOME LIMITS

Persons in Family	1	2	3	4	5	6
Annual Income Kanawha County	27,100	30,950	34,800	38,650	41,750	44,850
Annual Income Putnam County	33,450	38,200	43,000	47,750	51,600	55,400

SECTION 5: REPAIRS

Please identify and describe the specific repairs needed to make your home accessible, livable, and safe. While Rebuilding Together will consider most types of repairs, final decisions depend on time, financial resources, and volunteer availability.

SECTION 6 – HOMEOWNER(S) AGREEMENT WITH REBUILDING TOGETHER

Rebuilding Together Charleston is committed to providing critical home repairs to low-income homeowners through the efforts of volunteers and the generosity of sponsors. It is important to understand that this program is a collaborative effort, and while we aim to address the most urgent and essential repairs, not all requested work may be completed. By submitting this application, you acknowledge the nature of our services and agree to the terms outlined below. These terms ensure transparency, mutual understanding, and a shared commitment to the success of your project.

I/we understand that:

- Rebuilding Together Charleston provides volunteer home repairs for low-income homeowners who are unable to do the work themselves.
- Typically, all work will be performed by a mix of skilled, semi-skilled & novice volunteers. All repairs requested may not be completed.
- All repairs will be performed at no cost to me.
- Rebuilding Together Charleston will neither warranty nor guarantee the materials or the workmanship of the repairs to be performed.
- I/we own the property at the address given in Section 1 of this application.
- I/we have provided full and accurate information regarding the income of all family members living in the home, as documented in Sections 1 and 2.
- I/we have no present intent to move or offer this home for sale over the next two years.
- I/we understand that I/we, all family members and visitors at the home will work alongside the volunteers to the best of each person's ability. Lack of participation from those able to work alongside the volunteers may result in the termination of the work project.
- I/We hereby release Rebuilding Together Charleston and all individuals, sponsors, and suppliers associated with this project from any and all liability associated with the repairs performed on my home.
- I authorize the disclosure of the above information to only those persons or agencies as necessary to secure the assistance for which this application is submitted.

Homeowner #1 Signature _____ **Date** _____

Homeowner #2 Signature _____ **Date** _____

Thank you for taking the time to complete this application. Once we have processed your information, we will notify you of the next steps or reach out if additional details are needed. Please keep in mind that this process can take some time due to the high volume of applications and resource availability. We appreciate your patience and look forward to talking with you.